

**To:** Anita Bilbao[abilbao@blm.gov]  
**From:** Ashcroft, Tyler  
**Sent:** 2017-11-02T11:29:05-04:00  
**Importance:** Normal  
**Subject:** Re: Tyler's EPAP  
**Received:** 2017-11-02T11:29:12-04:00  
2017 List of Accomplishments.docx

Anita,

This is what I sent to Steve. Please let me know if you need more detail on any of these items.

On Wed, Nov 1, 2017 at 6:46 PM, Anita Bilbao <[abilbao@blm.gov](mailto:abilbao@blm.gov)> wrote:

Tyler, did you submit accomplishments to Steve in WO that you could share with me (especially related to RS2477? that would be a great help with a current task I have with our multi-party approach to your work.

Thank you! Anita

Sent from my iPhone

Begin forwarded message:

**From:** "Fusilier, Stephen" <[sfusilie@blm.gov](mailto:sfusilie@blm.gov)>  
**Date:** November 1, 2017 at 12:46:35 PM MDT  
**To:** Anita Bilbao <[abilbao@blm.gov](mailto:abilbao@blm.gov)>, "Roberson, Edwin" <[eroberso@blm.gov](mailto:eroberso@blm.gov)>  
**Subject:** Tyler's EPAP

FYI  
Stephen L. Fusilier  
Acting Chief, National Renewable Energy and Rights-of-Way Coordination  
Office  
20 M Street, SE  
Washington, DC 20003  
Phone – 202-912-7148  
Cell - 202-309-3209  
FAX - 202-912-7199

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Tyler Ashcroft  
Project Manager  
Bureau of Land Management  
(801)-539-4068

## 2017 List of Accomplishments

(b)

(6)

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- | Section   | Question  | Yes (%) |
|-----------|---|---------|
| Business  | 1. Has your business experienced a decline in sales?        | 100     |
|           | 2. Has your business experienced a decline in profit?       | 100     |
|           | 3. Has your business experienced a decline in cash flow?    | 100     |
|           | 4. Has your business experienced a decline in revenue?      | 100     |
|           | 5. Has your business experienced a decline in market share? | 100     |
| Employees | 1. Have you experienced a decline in productivity?          | 100     |
|           | 2. Have you experienced a decline in employee morale?       | 100     |
|           | 3. Have you experienced a decline in employee retention?    | 100     |
|           | 4. Have you experienced a decline in employee engagement?   | 100     |
|           | 5. Have you experienced a decline in employee attendance?   | 0       |
| Customers | 1. Have you experienced a decline in customer satisfaction? | 100     |
|           | 2. Have you experienced a decline in customer loyalty?      | 100     |
|           | 3. Have you experienced a decline in customer retention?    | 100     |
|           | 4. Have you experienced a decline in customer engagement?   | 100     |
|           | 5. Have you experienced a decline in customer feedback?     | 100     |

(b) (6)

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